

LifeGuard SmartTracker

Help at the press of a button, whether you're at home or on-the-go

You want to remain independent, free to go about your normal daily activities and do the things you love. But your family worries when you're on your own. The solution? The LifeGuard SmartTracker V3.

With the simple press of a button, you're in contact with an experienced nurse, 24/7. That's unique to INS LifeGuard!

The nurse can speak with you via speakerphone and assess the situation. The built-in GPS locator ensures we'll be able to locate you in an emergency and send help — even if you are not able to respond.

The LifeGuard SmartTracker is perfect for seniors who like to be independent and active, as well as for WHS, lone workers or children. It is a stylish pendant that works using the same cellular phone technology as a mobile phone, but without the complicated features. It also functions as a fall detector, and has a docking station for easy charging.



Why a monitored alarm?

Unlike other systems that depend on a friend or family member being available when you need help, our systems can send an alarm through to a nurse in our 24/7 Emergency Response Centre — so help is always available.

The LifeGuard SmartTracker provides assurance that you can contact a nurse at any time of the day or night — wherever you go. And your loved ones will have peace of mind knowing that help is at hand if you need it.





Features:

- Fall Detector*
- Set-up Geofences and Alerts that trigger if the device enters or exits the specified
- Near real-time location tracking
- A-GPS Support: Assisted GPS works using a network of satellites to quickly identify your location - faster than convention GPS, so help can arrive faster
- * Not all falls can be detected, therefore you should always push the HELP button after a fall, if you're

Specifications:

•		
	General Specifications	Hardware Specifications
•	Dimensions: 67.3mm * 37.7mm * 15mm	Sensor: motion & fall detection sensor
•	Weight: 43g	SIM Card Slot: Nano SIM Card
•	Backup battery: 3.7V, 720mAh (Li-Polymer)	Built-in Microphone & Speaker
•	Charging voltage: 5V DC	• Wi-Fi: 2.4GHzx, 802.11 b/g/n
•	Operating temperature: -20°C to +60°C for working, -20°C to +60°C for storage	Bluetooth: BLE 5.0
•	Battery life: Up to 4 days under normal environmental conditions	
•	Waterproof IP67 (can be worn in the shower)‡	
•	Warranty: 12 months	
	4G LTF & GPS	

- Support AGPS
- Receiver frequency: 1575.42MHz
- Antenna: Built-in ceramic antenna
- AU: B1/B3/B5/B7/B8/B28

Note: GPS may be inaccurate when triggered indoors



\$ We recommend the SmartTracker not be exposed to chemicals or cleansers; subjected to direct, prolonged water spray; submerged in water deeper than 1 meter; or submerged for more than 30 minutes. Specifications subject to change at discretion of INS LifeGuard.

Please Note:

- Whilst the SmartTracker may work indoors, it's designed for outdoor use as it can be difficult to get a GPS signal indoors.
- Whilst every care has been taken to ensure our products and services meet high quality standards, the Lifeguard SmartTracker relies on mobile network connectivity at the time an alarm is being sent. As such, we cannot provide an absolute guarantee that it will function as expected at all times
- INS does not monitor battery, network or hardware issues.



Our optional belt clip allows you to wear your SmartTracker on your belt (additional cost).

Warning for those with pacemakers:

Radiofrequency energy from mobile devices, including our mobile alarms, may cause interference with pacemakers and should not be used in close proximity to pacemakers. In particular, note the following precautions:

- **PROPER STORAGE** avoid placing or wearing them next to the pacemaker. For instance, don't carry your mobile device in your shirt or jacket pocket if it rests near the pacemaker.
- **PROPER DISTANCE** hold your mobile device to the ear opposite the side of the body where the pacemaker is implanted. Ensure your mobile device remains at least 15 centimetres away from your pacemaker.

Rev. 10/12/25