



INS LifeGuard

Manager's Portal

Secure, innovative intranet site for village and community care managers to interact with resident / client alarm systems, including INS LifeGuardian®

The LifeGuard **Manager's Portal** is an innovative, secure intranet site that allows village and community care managers to update the information held by INS LifeGuard, broadcast information to residents/clients, generate reports, view health data, provide and manage Concierge Services and so much more.

Features:

- **Access real-time reports*** such as Low Usage (alarms that haven't been activated/tested in 30 days or more) and Activations (alarms received, including resident/client name, alarm type and triggering device) for a date range
- **Update resident / client information*** directly in the portal
- **Update Procedures and Protocols**, including your staff contact details and how you wish to be notified of events* and other instructions to INS
- **Set up scheduled notifications** via email or SMS
- **Manage My Concierge service requests and fees** – via automated emails to your nominated personnel to arrange requested services or via our White Labelled service where INS will live answer using your branding and arrange requested services on your behalf
- **Set-up tasks and reminders** for individuals, groups, or all residents / community clients
- **Broadcast messages** or community news to one individual, specific groups, or all residents / community clients
- **Set up Super User accounts** with a global view across multiple sites (see next page)
- **Issue Evacuation Alerts** in real time†, both practice drills and emergency alerts, complete with warning sirens and recorded announcements

* Subject to primary consent

† Subject to end-user hardware, network and other issues beyond the control of INS.



Portal Roles and Feature Access

| | Retirement Villages | | | | Care Providers | |
|--|---------------------|-----------------|----------------|----------------------|----------------|--------------|
| Portal Features | Village Super* | Village Manager | Village Staff† | Village Maintenance† | Group Manager | Care Manager |
| Home Screen | ● | ● | ● | ● | ● | ● |
| Dashboard | ● | ● | ● | Devices Only | | ● |
| Profile | ● | ● | ● | ● | | ● |
| Clients ‡ | ● | ● | ● | ● | | ● |
| View or Edit | ● | ● | | | | |
| Activity Monitoring | ● | ● | | | | |
| Health Data | ● | ● | | | | |
| Send Notification | | ● | | | | ● |
| Client Notifications | | ● | | | | ● |
| Client Tasks | ● | ● | | | | ● |
| Devices ** | ● | ● | ● | ● | | ● |
| Community News | | ● | | | | |
| Village (Group) | | ● | ● | | ● | |
| Details | | ● | | | ● | |
| Procedures | | ● | ● | | | |
| Access Details | | ● | ● | | | |
| Contacts | | ● | | | ● | |
| Documents | | ● | | | ● | |
| Promo Codes | | ● | | | ● | |
| Evacuations | | ● | | | | |
| Concierge Services | | ● | | ● | | |
| Village Notifications | | ● | | | | |
| Client Notifications (Group or All Residents) | | ● | | | | |
| Notification History | | ● | | | | |
| Notification Group | | ● | | | | |
| New Notification | | ● | | | | |
| Activity Monitoring (Group or All Residents) | | ● | | | | |
| Document Change Log | | ● | | | | |
| Reports | ● | ● | ● | | | ● |

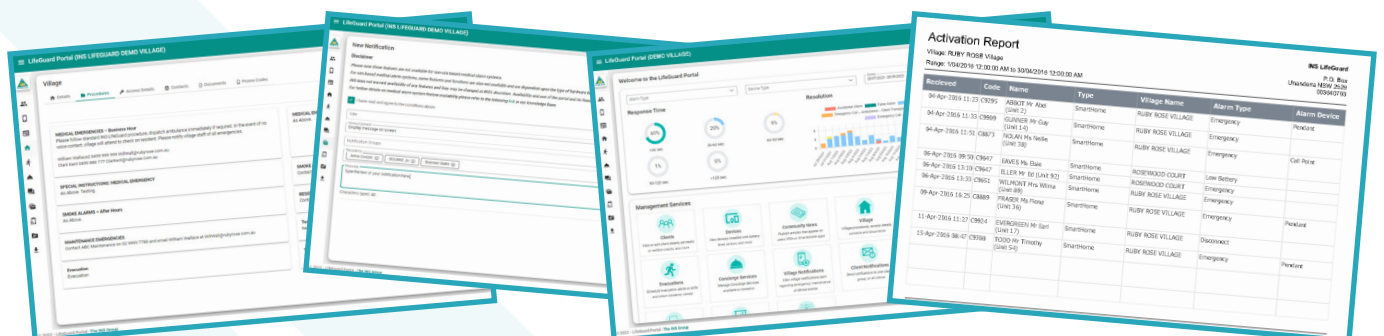
* Village Super can view dashboard, clients, devices and reports across all or one village.

† Village Staff/Maintenance can view the client list, but no access to other client options.

** Access to Devices can be denied to any user, upon request.

‡ Ability to view or edit client's personal information, including health data, requires client permission.

Call 1800 636 226 for more information or to get started.



Rev. 20/11/2024